



APEK Corporation

AI Agents • Conversational Voice Intelligence • Federal-Grade Security • Agentic AI
Platform for Regulated Industries

Core Competencies

APEK Corporation delivers **mission-critical AI enablement** for regulated industries and federal agencies. Our solutions combine **agentic AI, conversational intelligence, and secure enterprise integrations** to modernize operations, strengthen resilience, and accelerate mission outcomes.

AI Agents & Automation

Design, develop, and deploy secure AI agents for call centers, claims automation, document AI, and knowledge workflows.

AI Voice Intelligence

Advanced AI voice agents (inbound/outbound, full-duplex, multilingual) integrated into **ServiceNow, Salesforce, and Pega**, enabling real-time, human-like interactions at scale.

AI Engineering & Development

Modular, production-grade platforms built on cloud-agnostic, headless architecture with rapid deployment across AWS, Azure, Google Cloud, or on-prem.

Secure Systems Engineering

Cloud-agnostic, headless AI architecture designed for **zero data persistency**, role-based access, SSO, and compliance with FedRAMP, CMMC, NIST, and CISA standards

AI Strategy & Program Management

Governance frameworks, risk controls, and AI-enabled PMO that ensure alignment, accountability, and sustainable adoption across complex federal programs.

AI Workforce Readiness

Federal-focused AI literacy, upskilling, and training curricula that embed ethical use, responsible AI principles, and future-ready capabilities

Key Differentiators

- **Security-by-Design Architecture:** Zero data persistency, encryption in transit/at rest, containerized deployments, and compliance-first AI orchestration behind federal firewalls.
- **Native Enterprise Integrations:** Direct plug-ins for **ServiceNow, Salesforce, and Pega**, enabling faster rollouts and measurable productivity without costly re-engineering.
- **Agentic Intelligence at Scale:** Multi-agent orchestration delivering secure, autonomous workflows, conversational copilots, and enterprise automation with compliance guardrails.
- **Cloud-Agnostic and Mission-Ready:** Deploy seamlessly on **AWS, Azure, Google Cloud, or on-premise**. Elastic scaling supports everything from a single receptionist to full enterprise service desk operations.
- **Federal Provenance & Experience:** 20+ years of government contracting and a track record of secure ServiceNow integrations, digital transformations, and AI-powered workforce enablement.

Past Performance



AI-powered **voice & chat integrations** for ServiceNow in secure government environments



Digital transformation of document and claims processing with Generative AI



AI-enabled PMO strategy with compliance and risk intelligence



AI literacy & training programs that upskill staff on ethical AI and modern workflows

Mission Impact

APEK's AI agent solutions **resolve, route, and automate at scale** with **compliance-first Conversational Intelligence**, helping agencies:

- **Modernize citizen services** with AI-powered service desks and claims automation
- **Strengthen workforce resilience** with AI copilots and digital training
- **Protect mission-critical systems** through compliance-first design
- **Deliver measurable outcomes** via real-time analytics, secure orchestration, and automation at scale



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